

FIG. 1



200

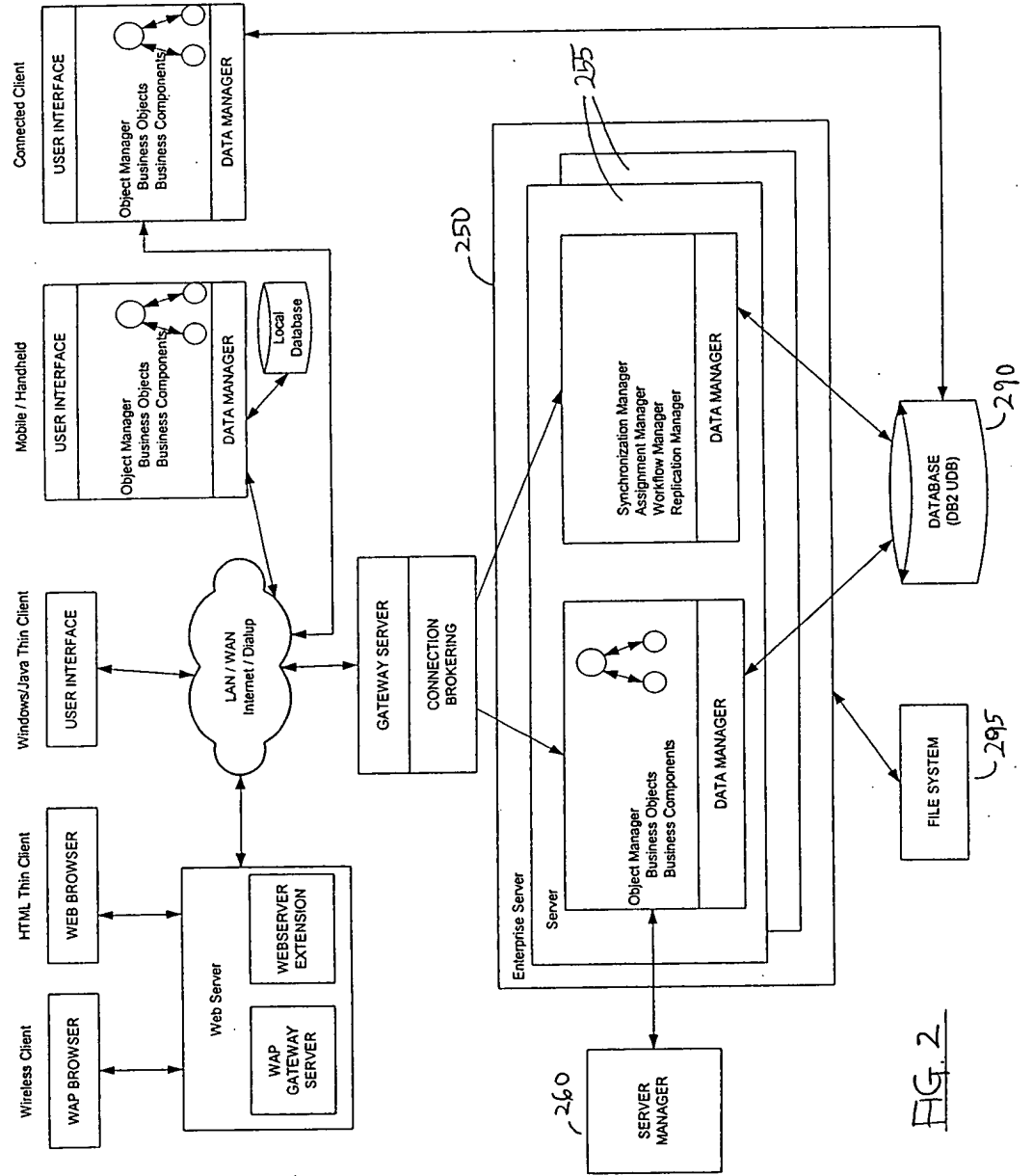


FIG. 2

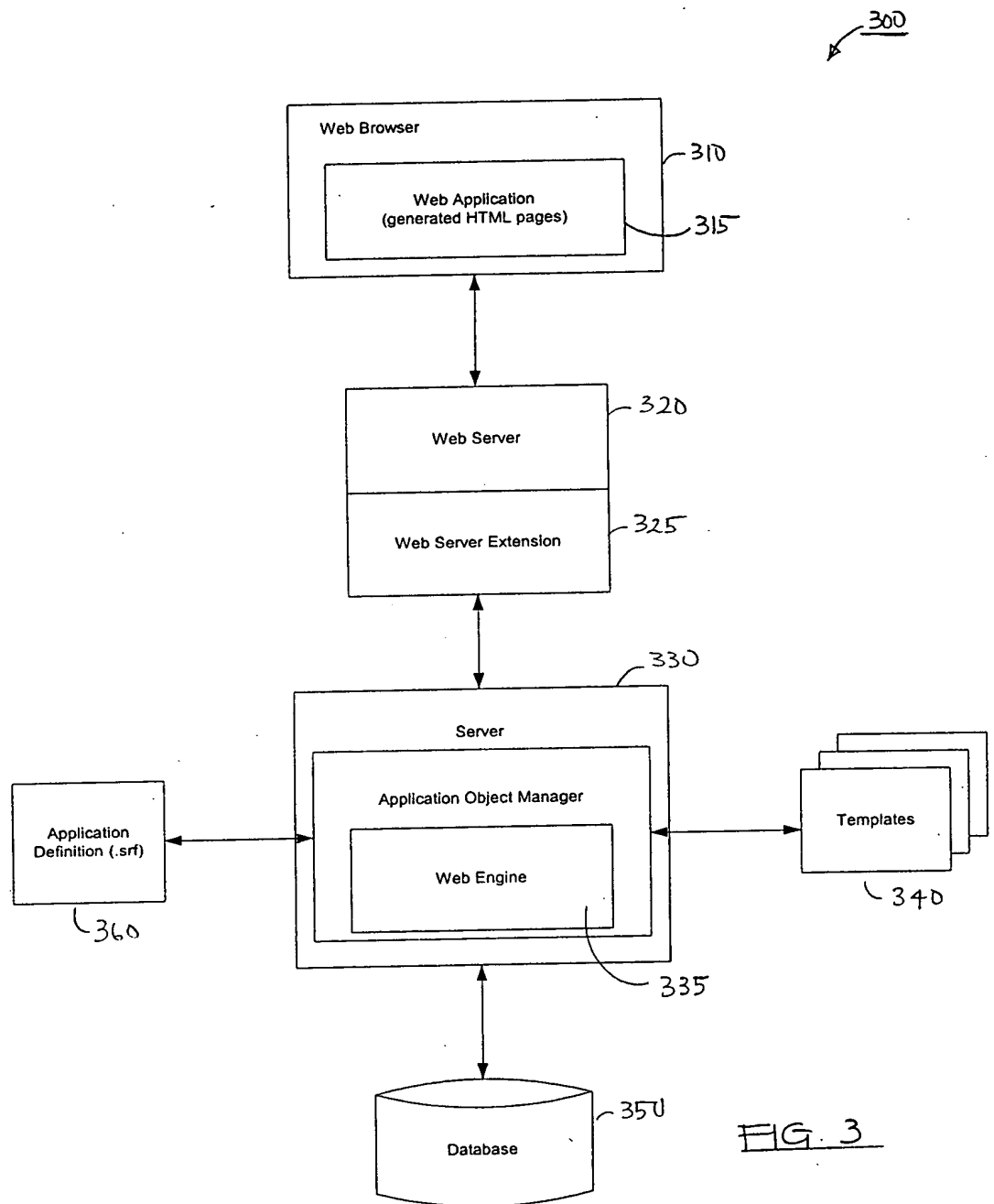


FIG. 3

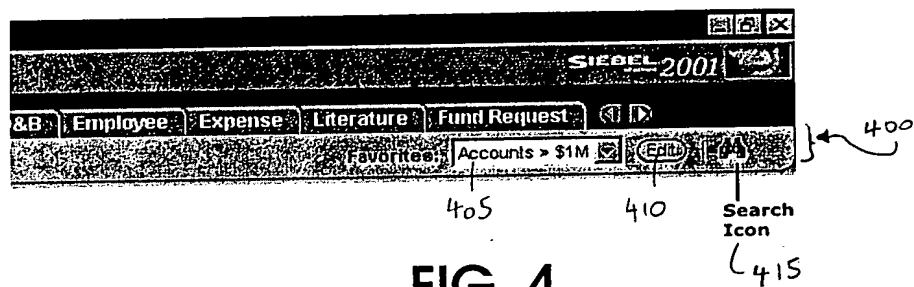


FIG. 4

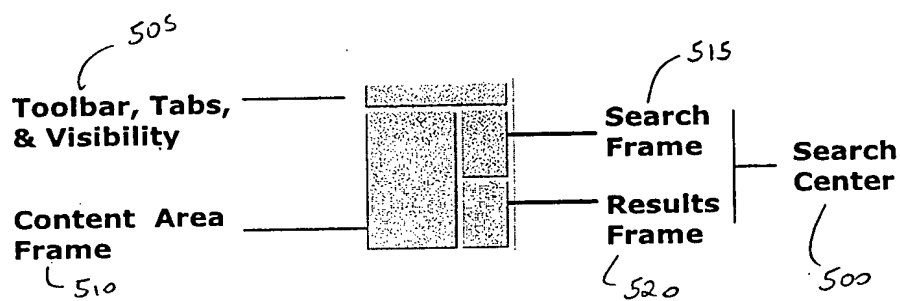


FIG. 5

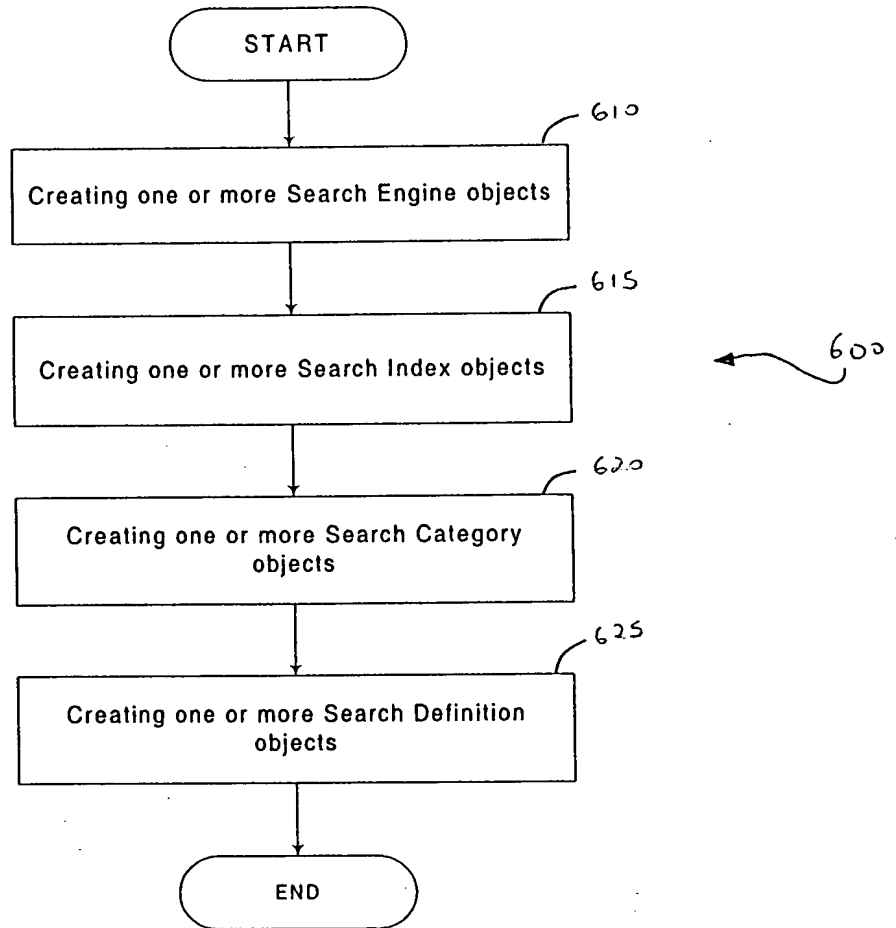
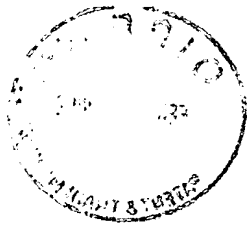


FIG. 6

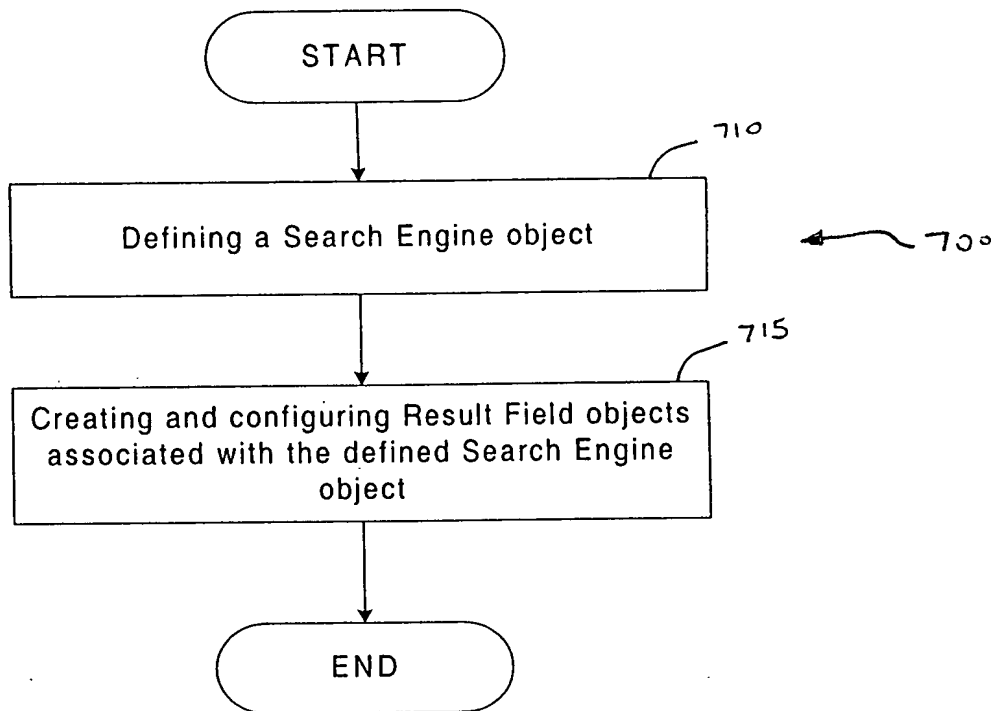


FIG. 7

Name	<u>805</u>
Class	<u>810</u>

800

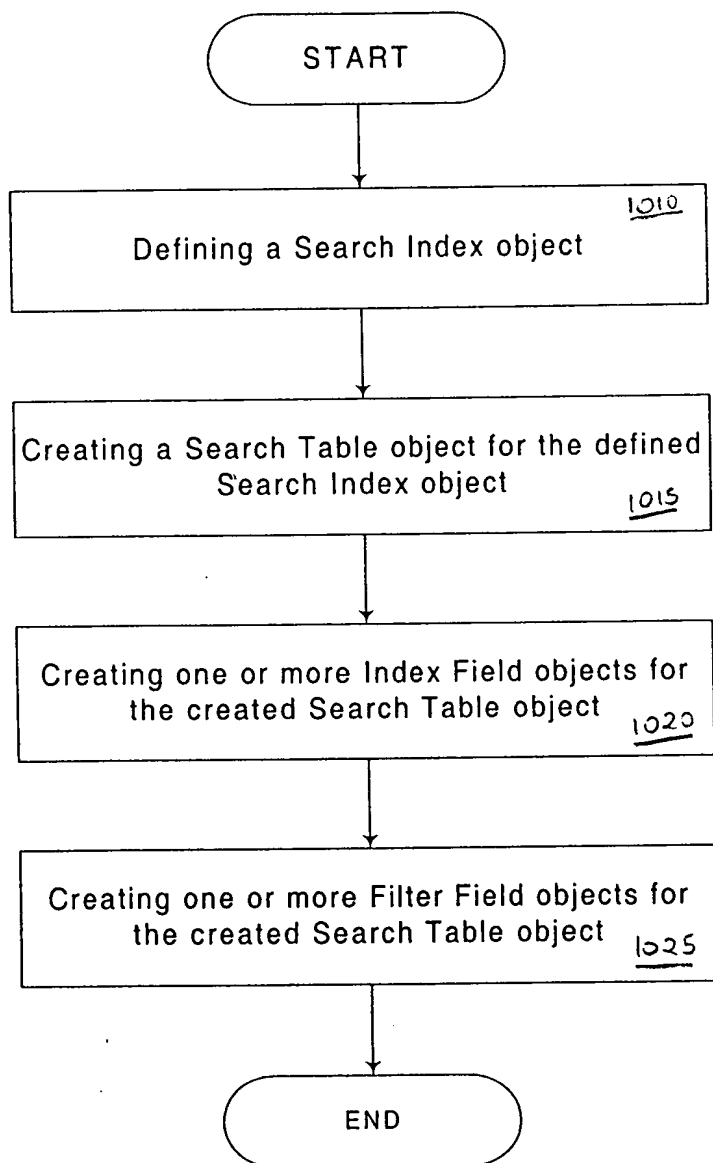
FIG. 8



Column Name	<u>905</u>
Create Column Flag (Optional)	<u>910</u>
Data Type (Optional)	<u>915</u>
Index Mode (Optional)	<u>920</u>
Name	<u>925</u>
Text Length (Optional)	<u>930</u>
Type	<u>935</u>

900

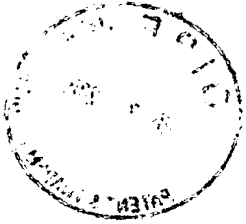
FIG. 9



1000

FIG. 10





Name	<u>1105</u>
Index Business Component	<u>1110</u>
Database Table Flag	<u>1115</u>

1100

FIG. 11

Table Name	<u>1205</u>
Engine	<u>1210</u>

1200

FIG. 12

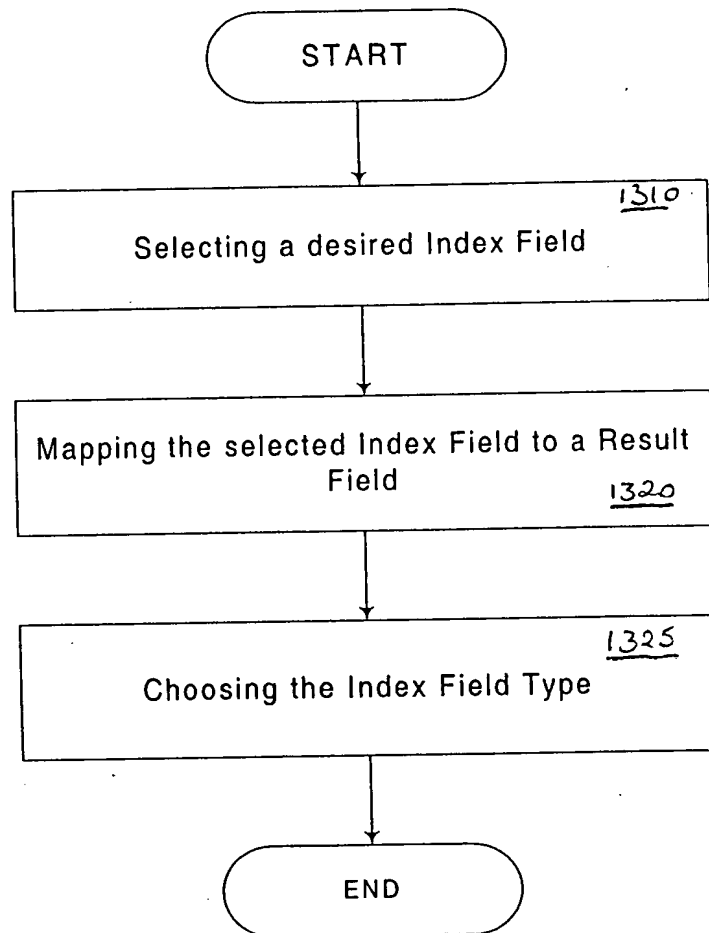


FIG. 13



Business Component Field	<u>1410</u>
Result Field (Optional)	<u>1415</u>
Index Field Type (Optional)	<u>1420</u>
Sequence	<u>1425</u>

1400

FIG. 14A

<u>1455</u>	Name
<u>1460</u>	Column Name
<u>1465</u>	Data Type (Optional)
<u>1470</u>	Index Mode (Optional)
<u>1475</u>	Sequence
<u>1480</u>	Text Length (Optional)

1450

FIG. 14B

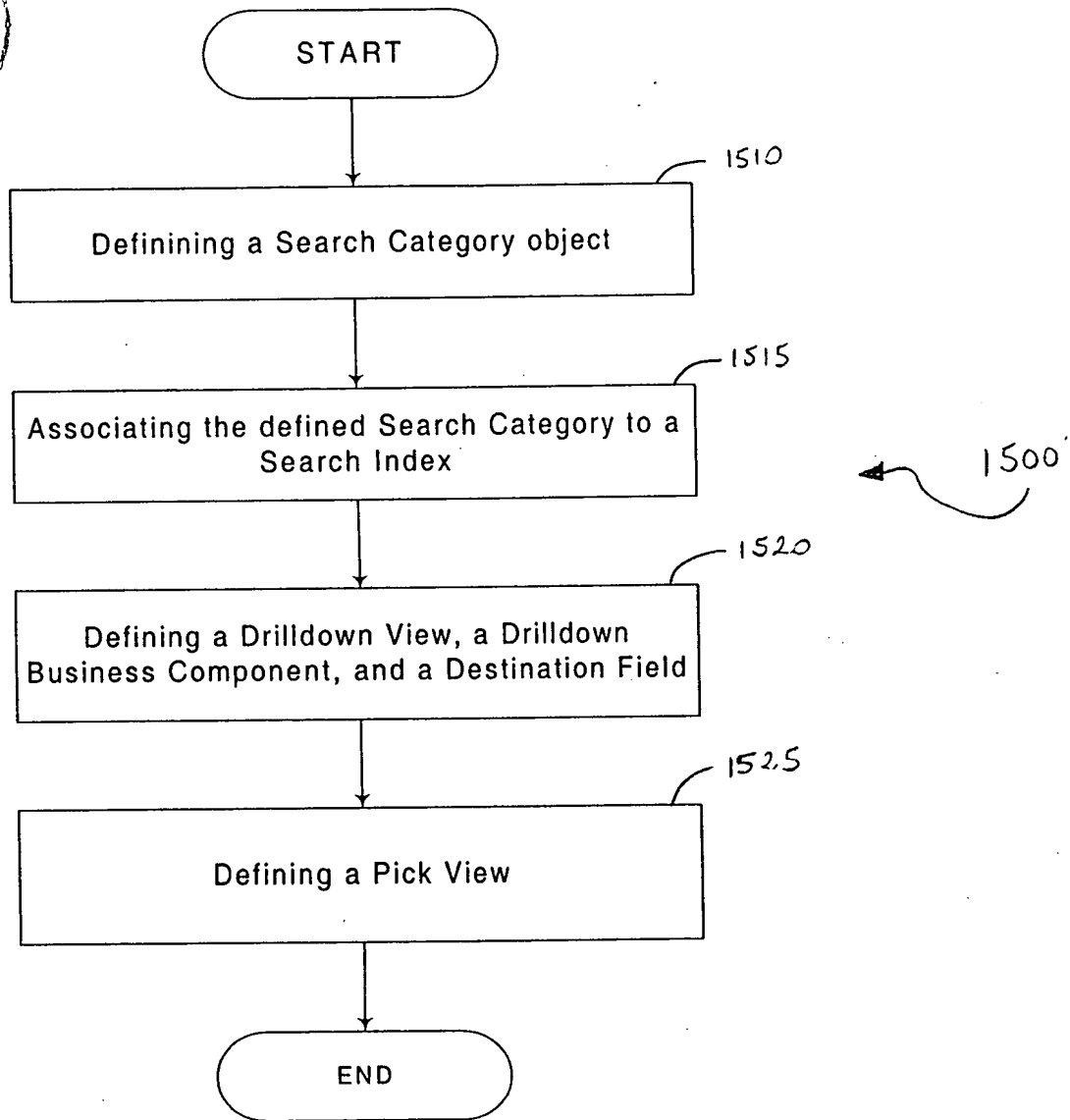


FIG. 15



Name	<u>1605</u>
Search Index	<u>1610</u>
Drilldown Business Component (Optional)	<u>1615</u>
Drilldown View (Optional)	<u>1620</u>
Result Identifier (Optional)	<u>1625</u>

1600  
←

FIG. 16



Applet	<u>1705</u>
View	<u>1710</u>
Name	<u>1715</u>
Destination Field (Optional)	<u>1720</u>

1700

FIG. 17

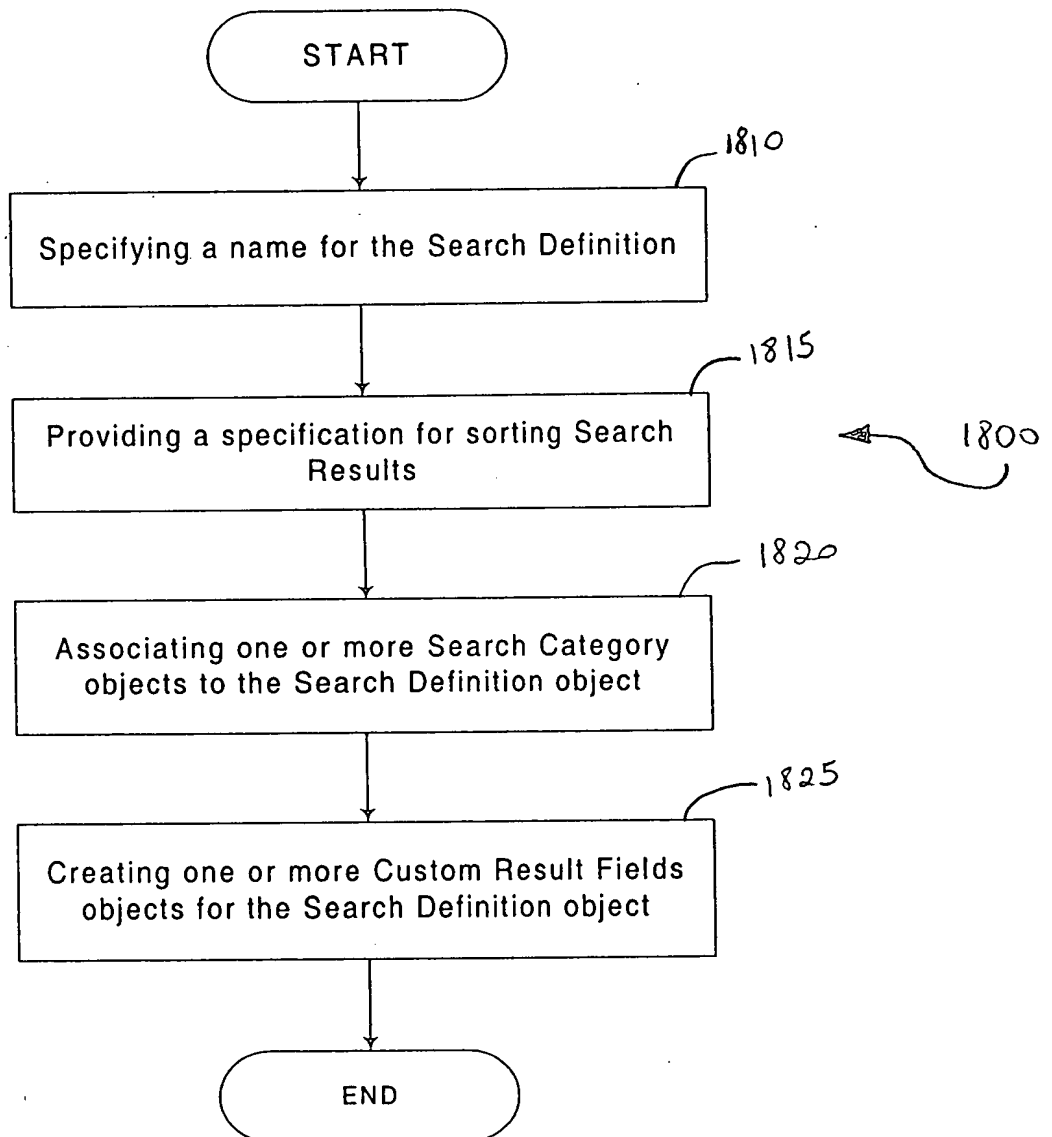


FIG. 18



Name	<u>1905</u>
Display Name	<u>1910</u>
Filter Search Specification (Optional)	<u>1915</u>
Use Filtered Search (Optional)	<u>1920</u>
Sequence (Optional)	<u>1925</u>

1900

FIG. 19





Display Name (Optional)	<u>2005</u>
Display Format (Optional)	<u>2010</u>
Name	<u>2015</u>
Scaling Factor (Optional)	<u>2020</u>
Sequence	<u>2025</u>
Text Alignment (Optional)	<u>2030</u>
Use in Search (Optional)	<u>2035</u>
Visible (Optional)	<u>2040</u>
Width (Optional)	<u>2045</u>

2000  
←

FIG. 20

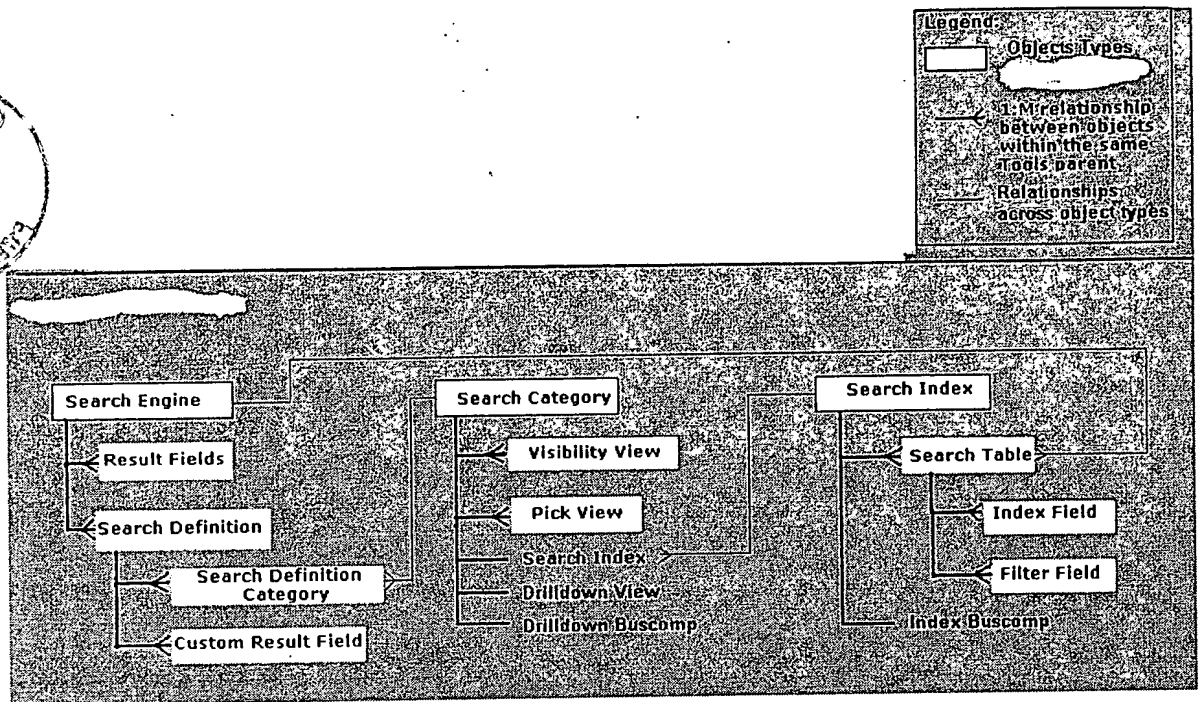


FIG. 21

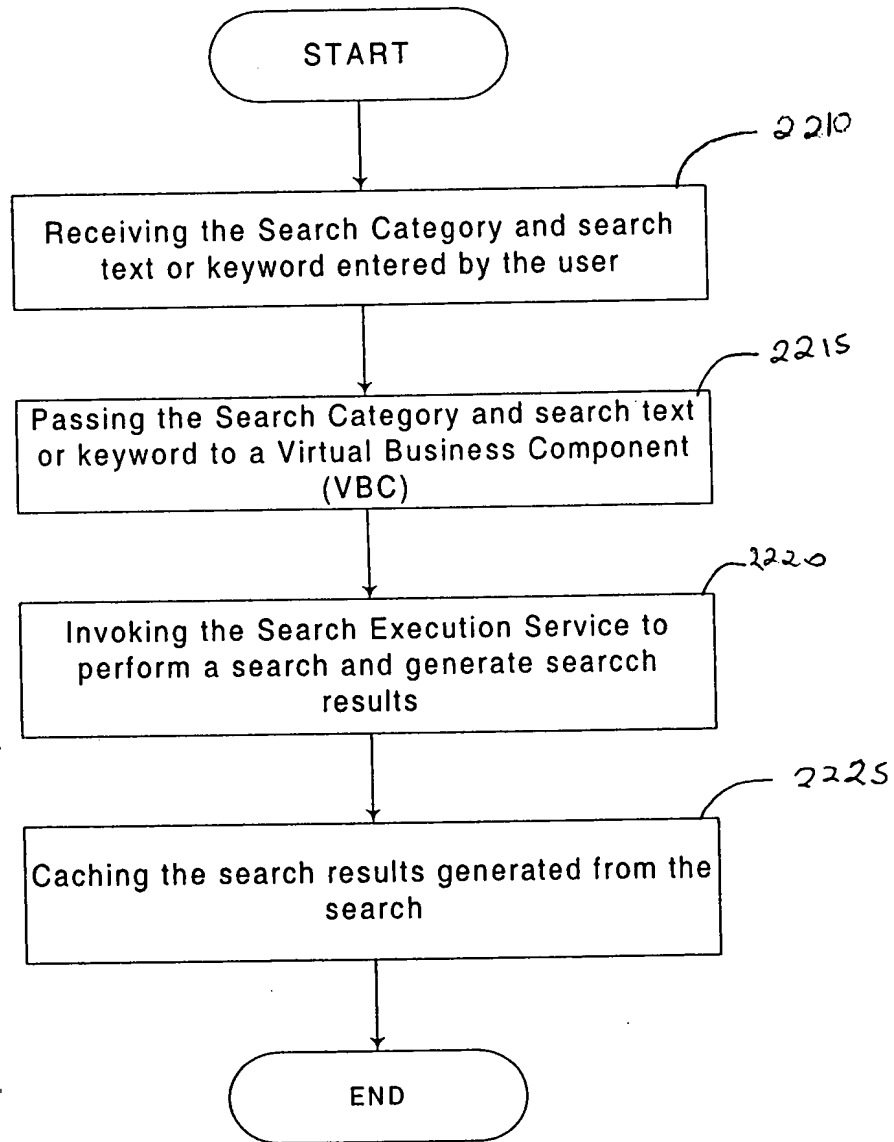
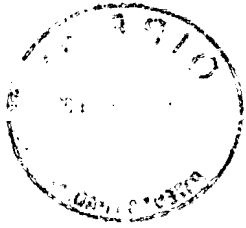


FIG. 22

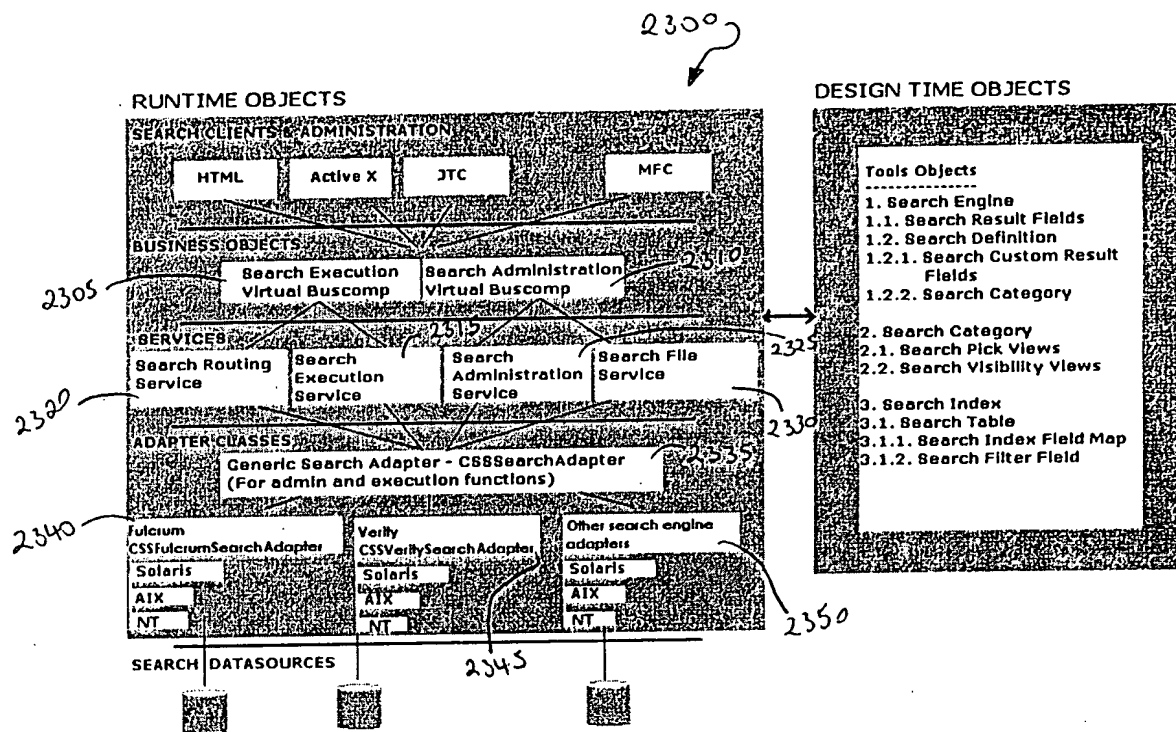


FIG. 23

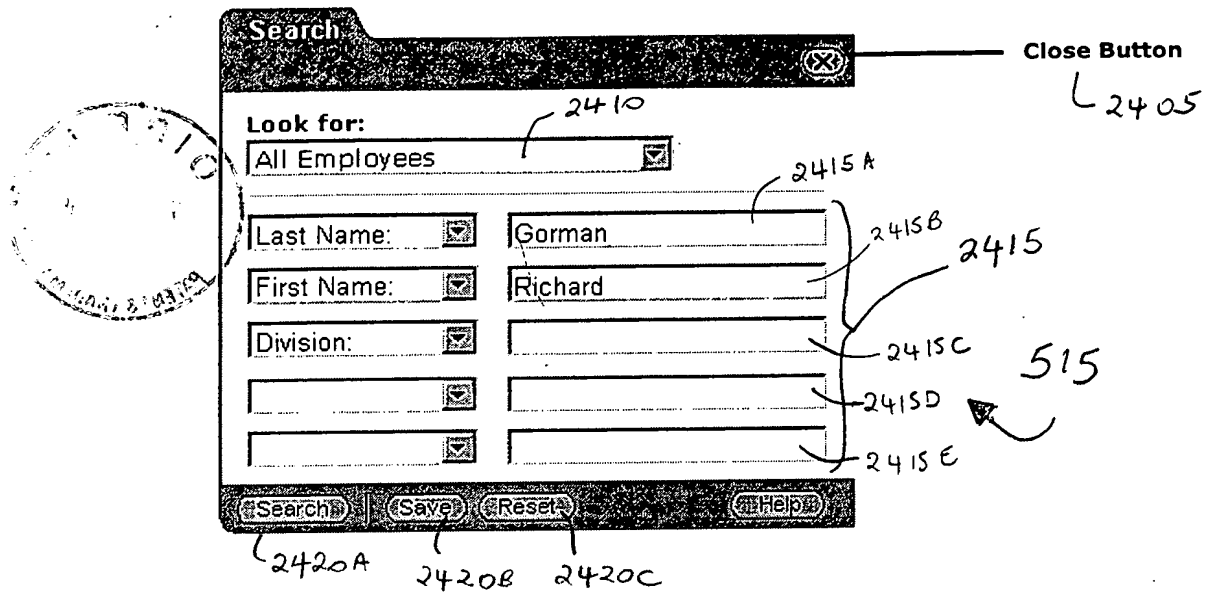


FIG. 24

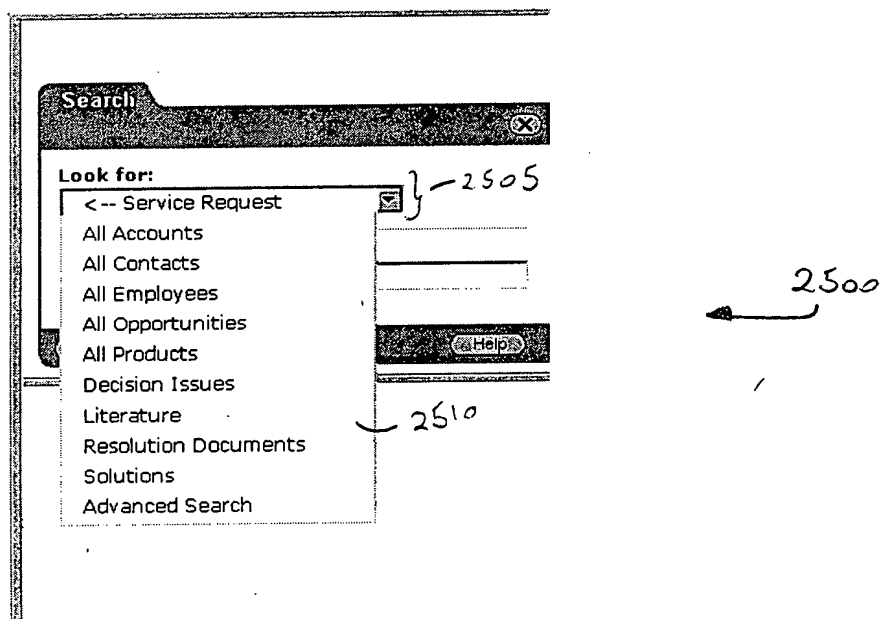


FIG. 25





Service Request 2.0

Service > My Service Requests > Activity Plans

Service Request

SR #: [ ]

Reference: [ ]

Account: [ ]

Site: [ ]

Last Name: [ ]

First Name: [ ]

Primary Phone #: [ ]

Email: [ ]

Date Opened: [ ]

Commit Time: [ ]

Source: [ ]

Advanced Search

Keywords: [ ]

In: [ ]

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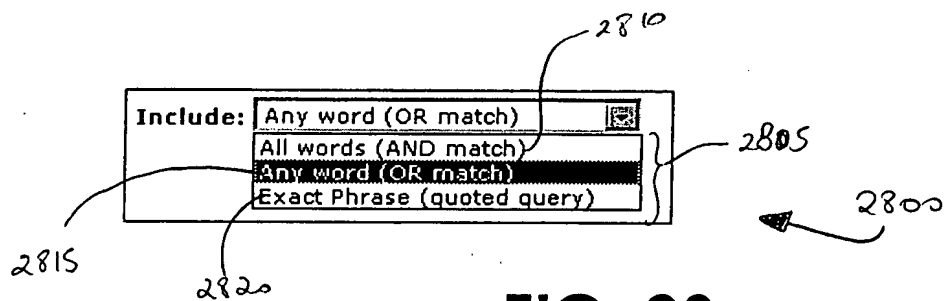


FIG. 28

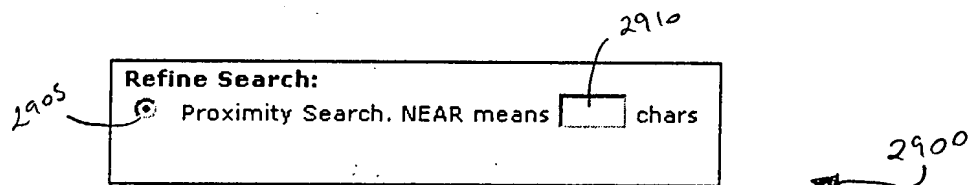
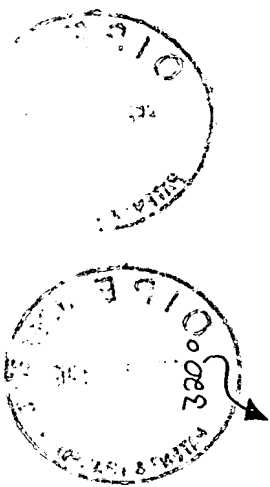


FIG. 29









http://localhost:8080/atlant.swe - Microsoft Internet Explorer

Back Forward Stop Refresh Home Search Favorites Mail Print Edit Undo

Address http://localhost:8080/atlant.swe

Site Map Help Profile Logout

Home Accounts Activities Agreements Assets Calendar Campaigns Communications

Show Advanced Settings

Search Settings

Settings

Name  Description

Advanced Setting (English)

Language BU Delete Save

Setting Properties

Name  Value  3220

Character Set  3215

Max Search Rows 500

Normalization DEFAULT

Proximity Search 80

Relevance Method 24

Search Term Separator OR

Delete Save

Done

3205

3210

FIG. 32



3.300

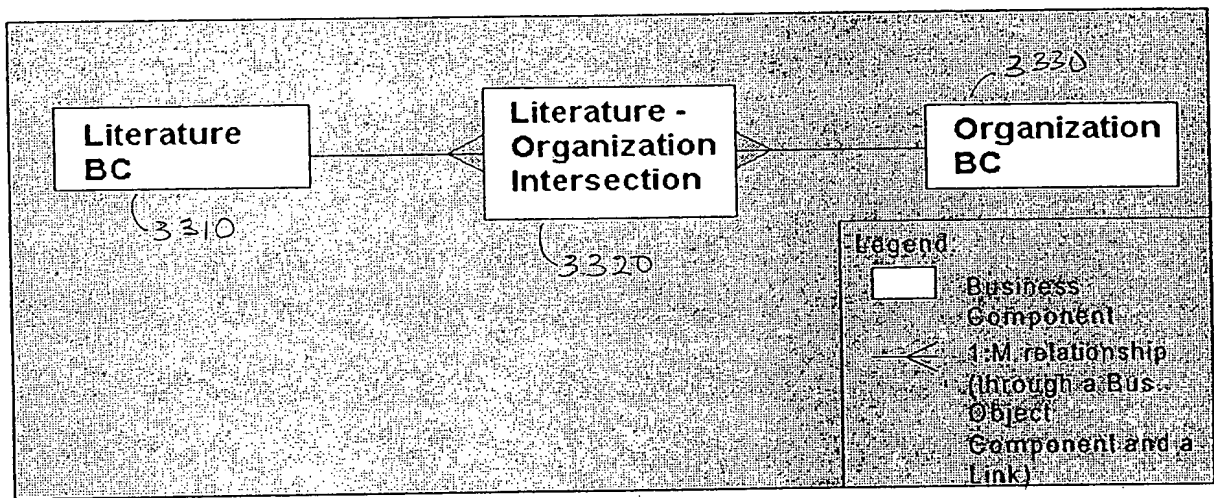


FIG 33

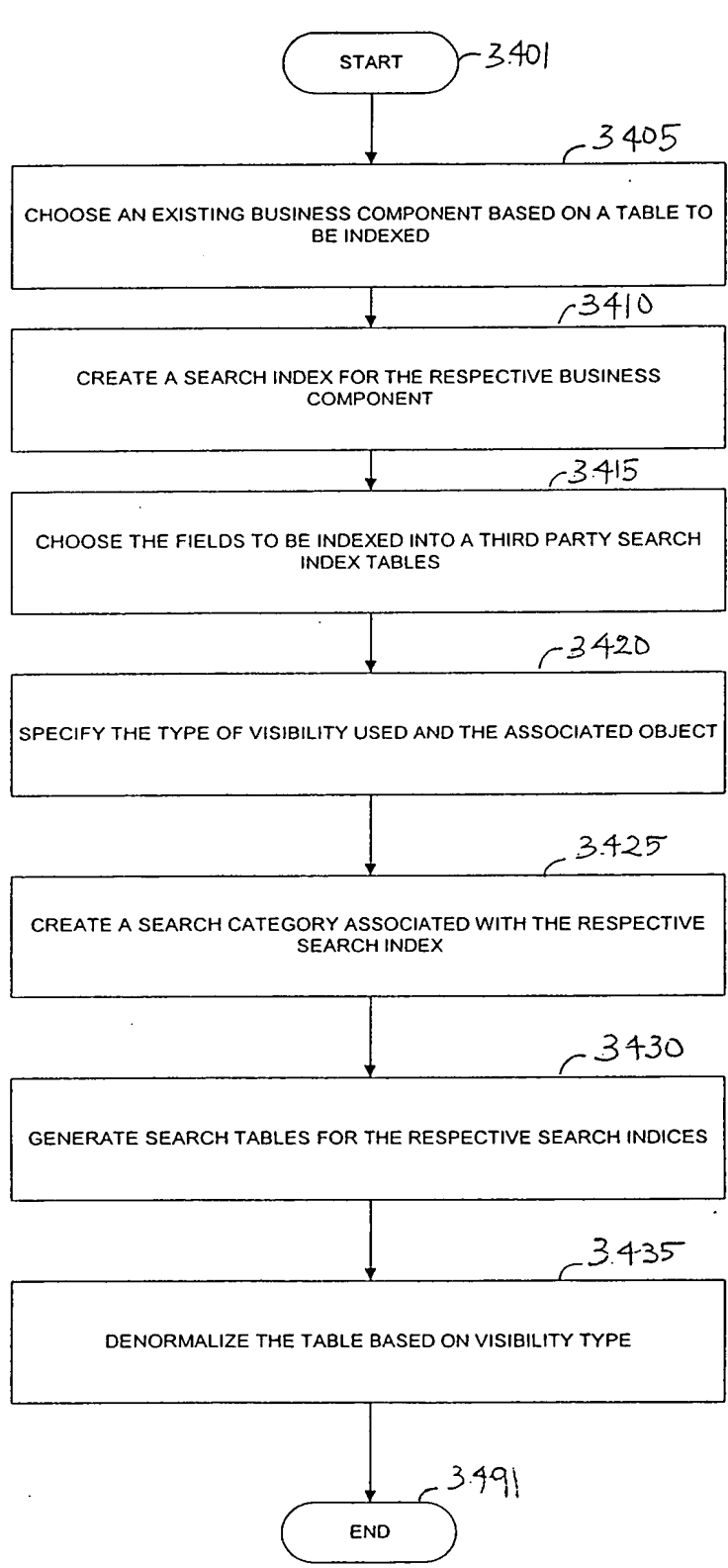


FIG. 34

3500

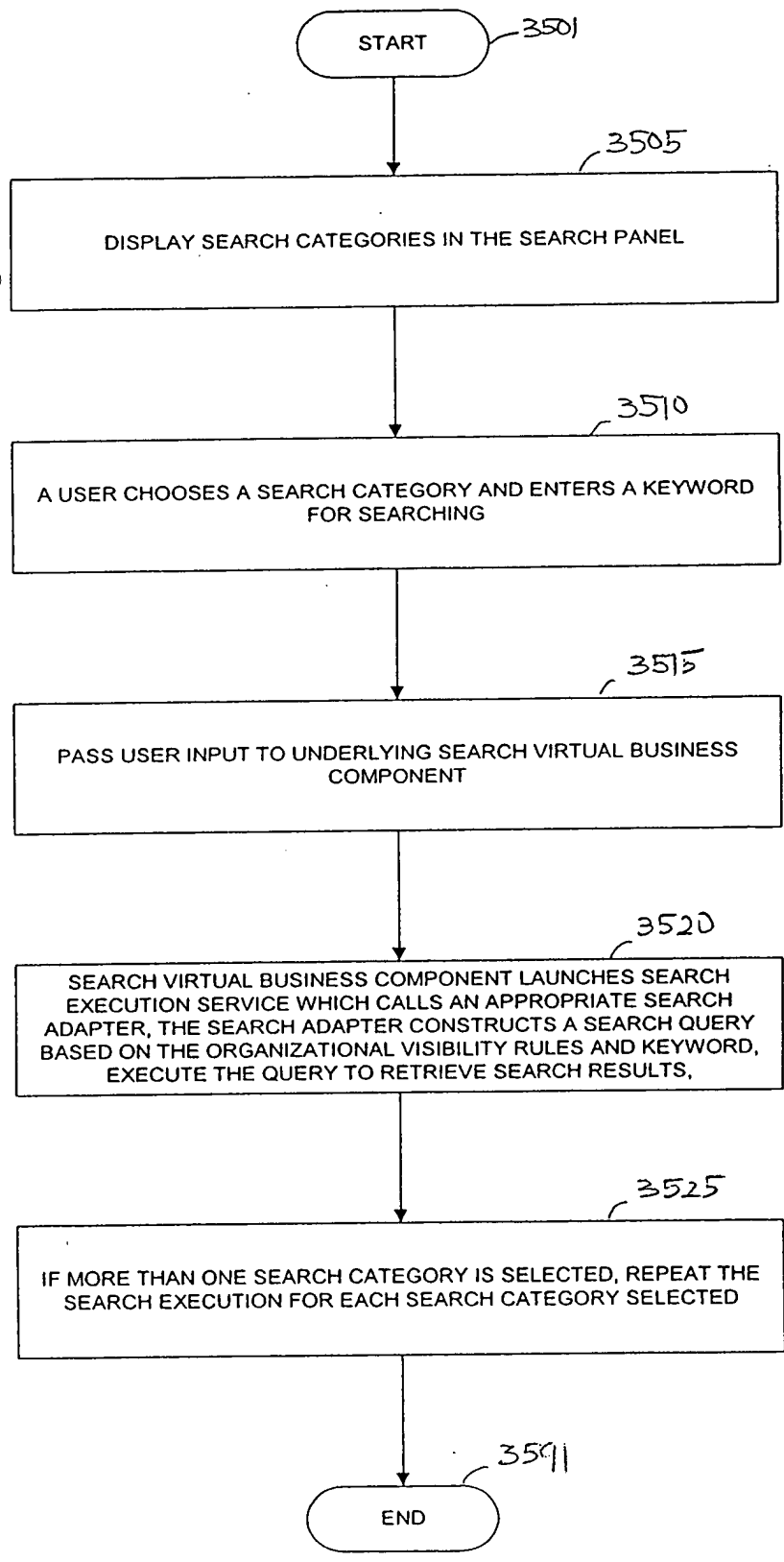


FIG. 35



3600

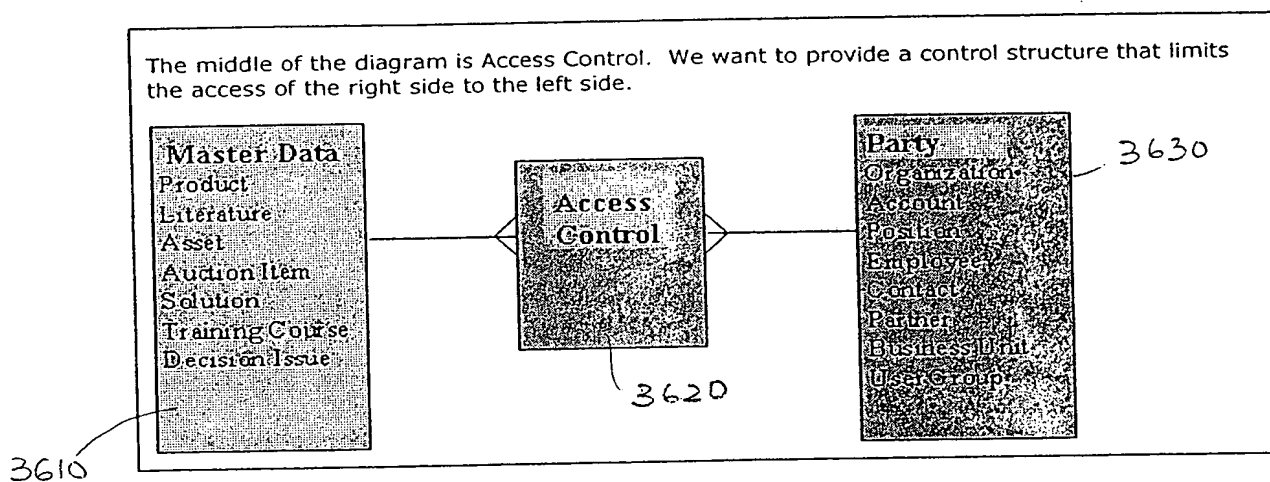
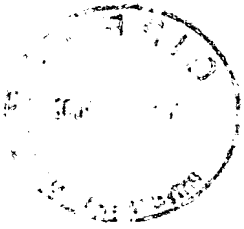


FIG. 36



3700

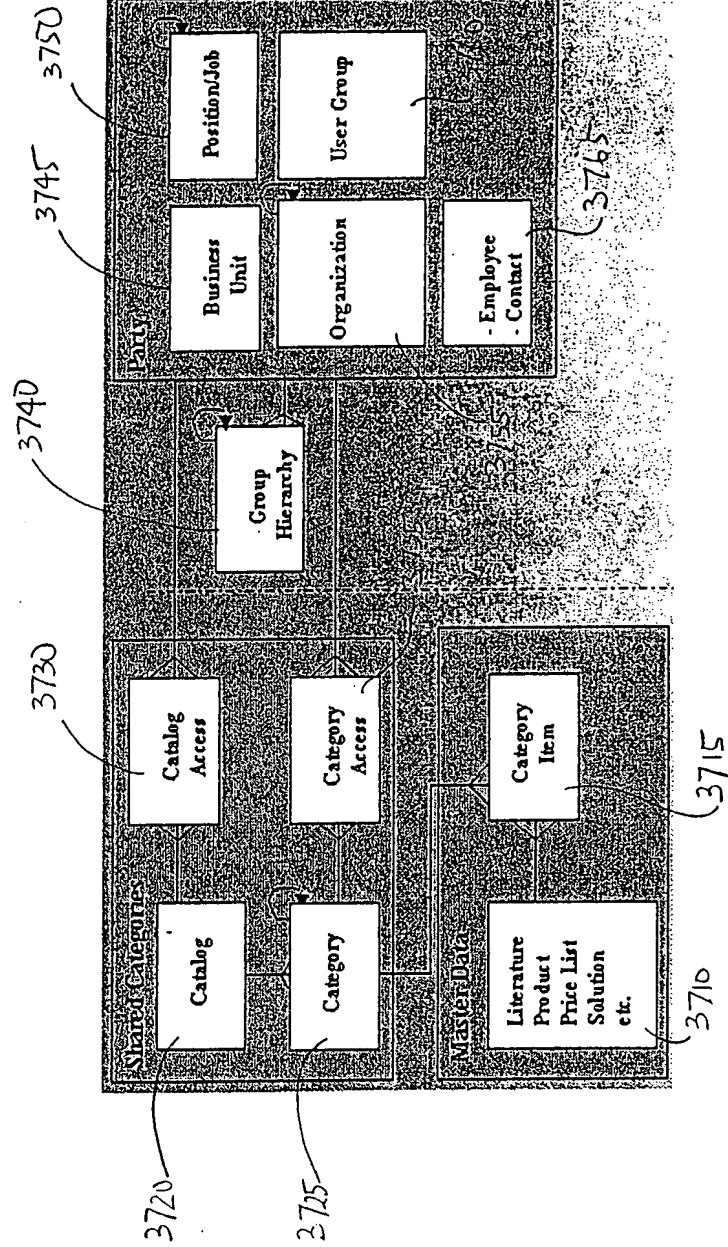


FIG. 37





3800

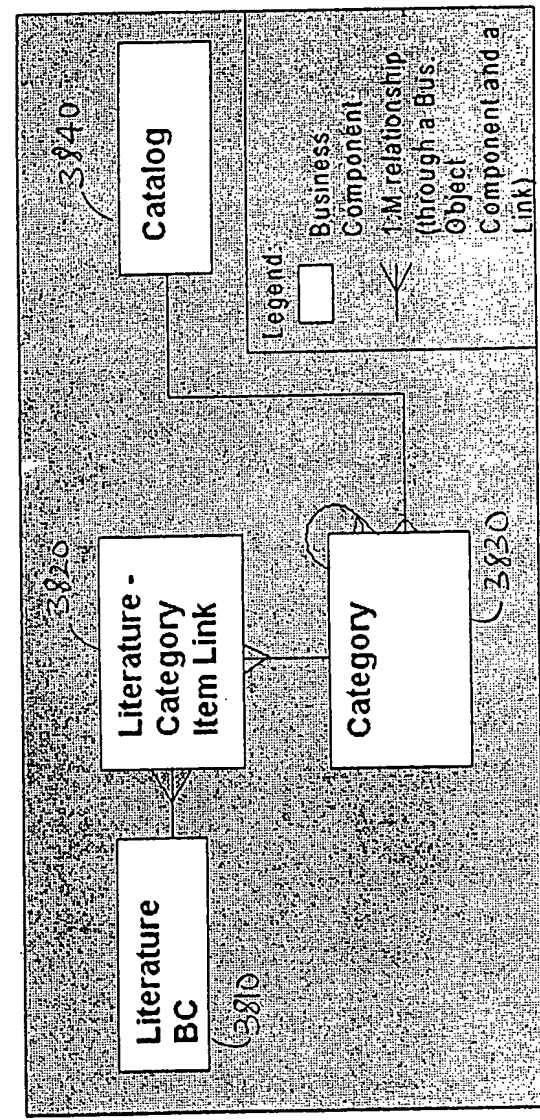
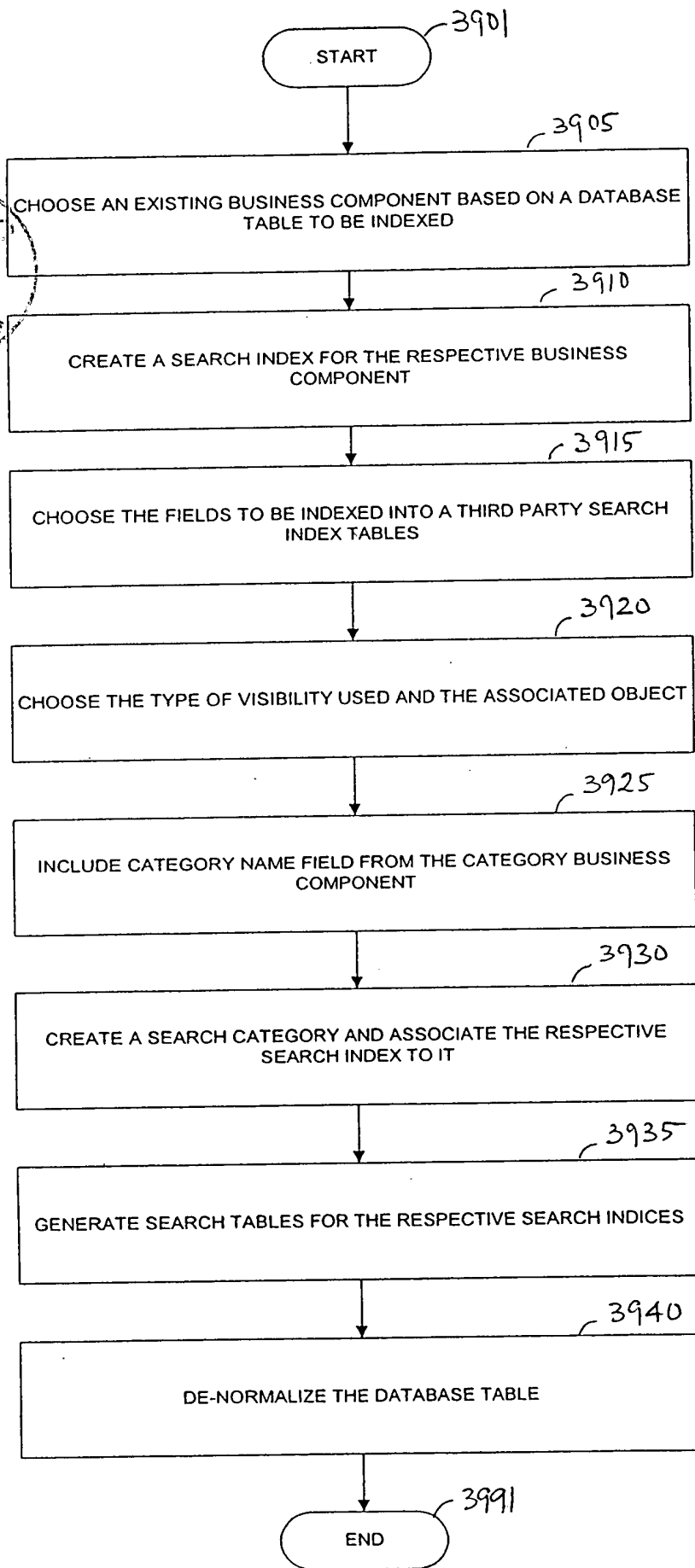
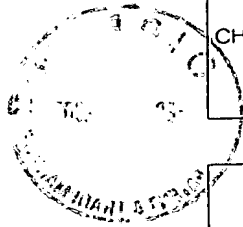
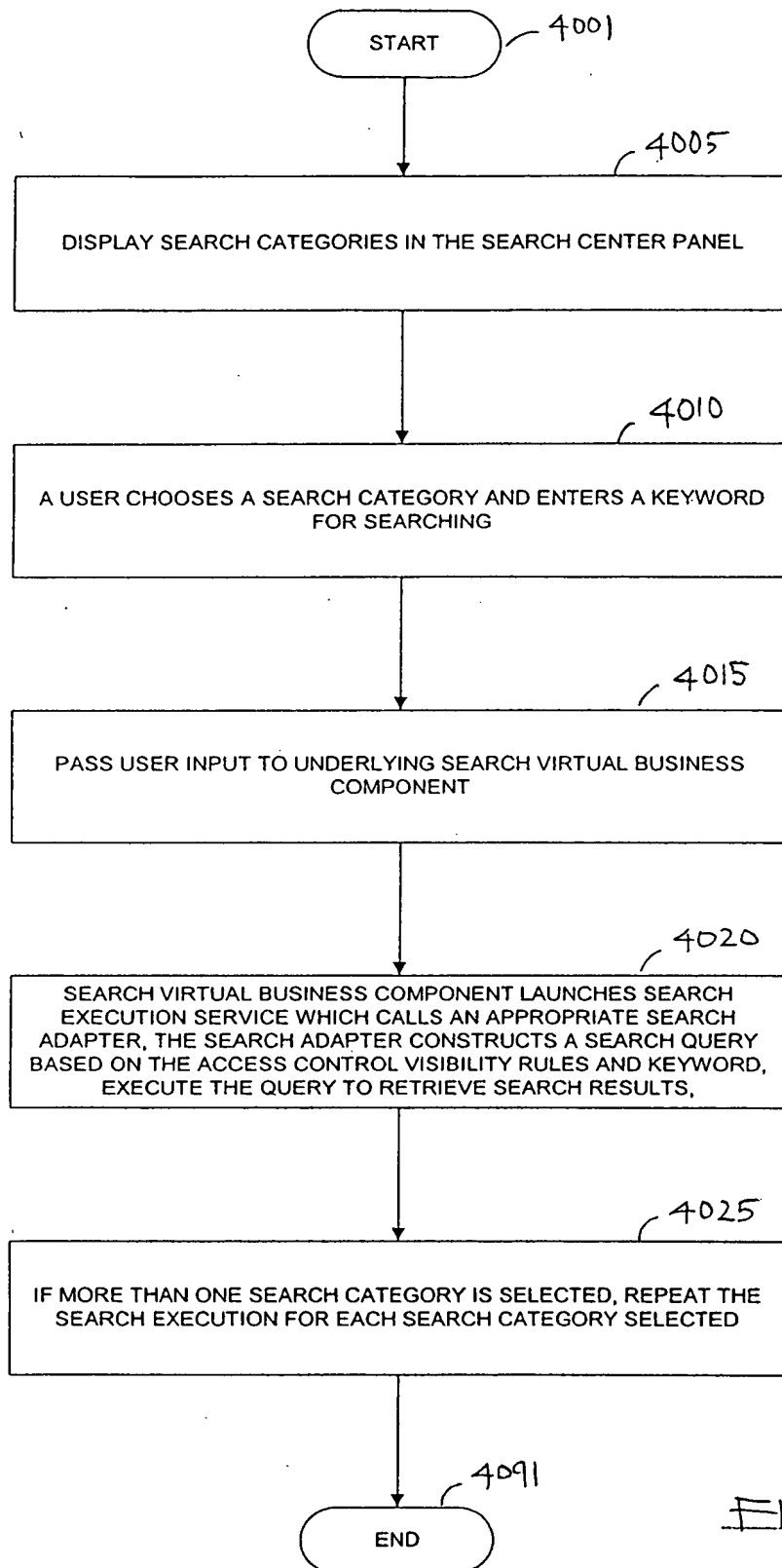


FIG. 38



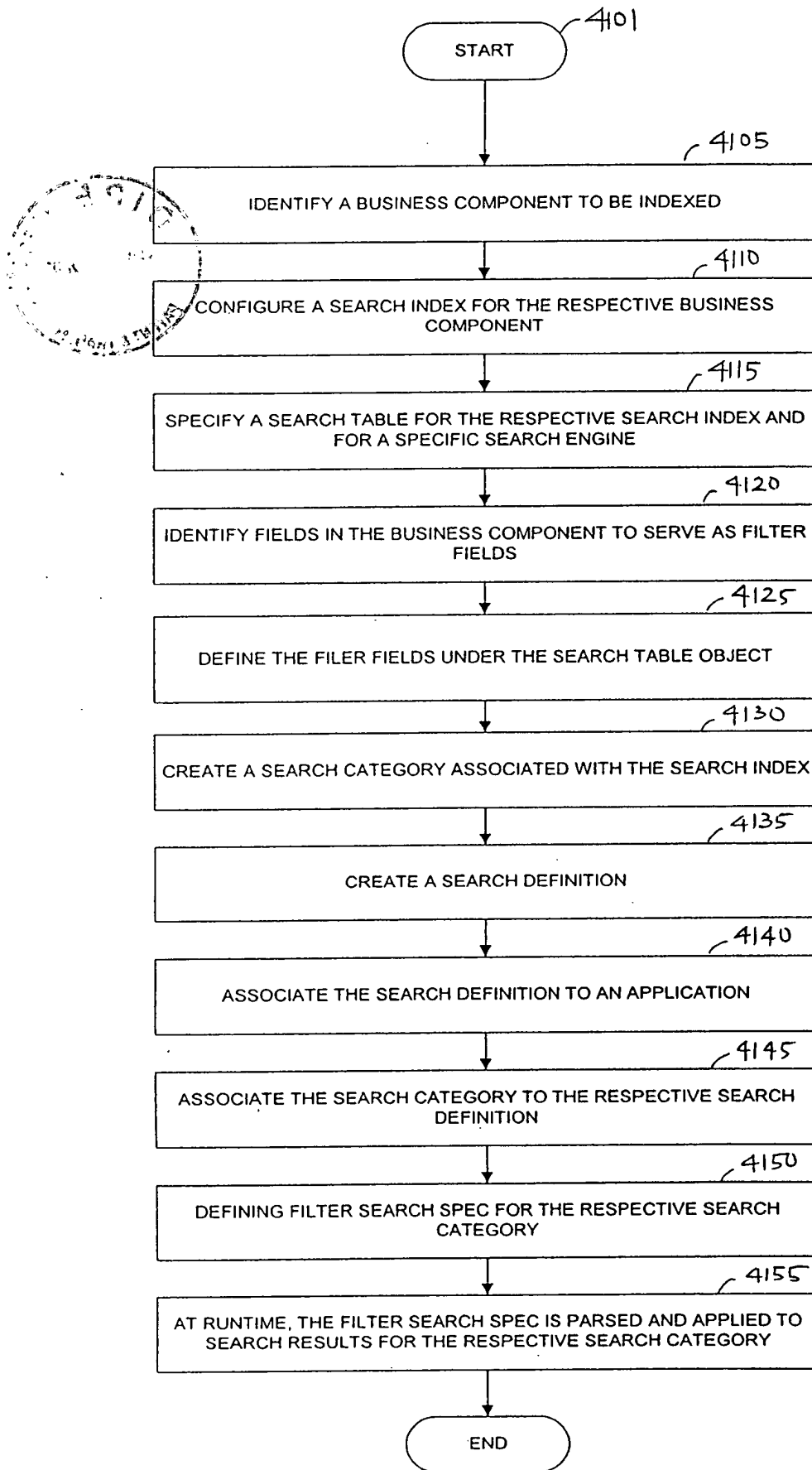
3900

FIG. 39



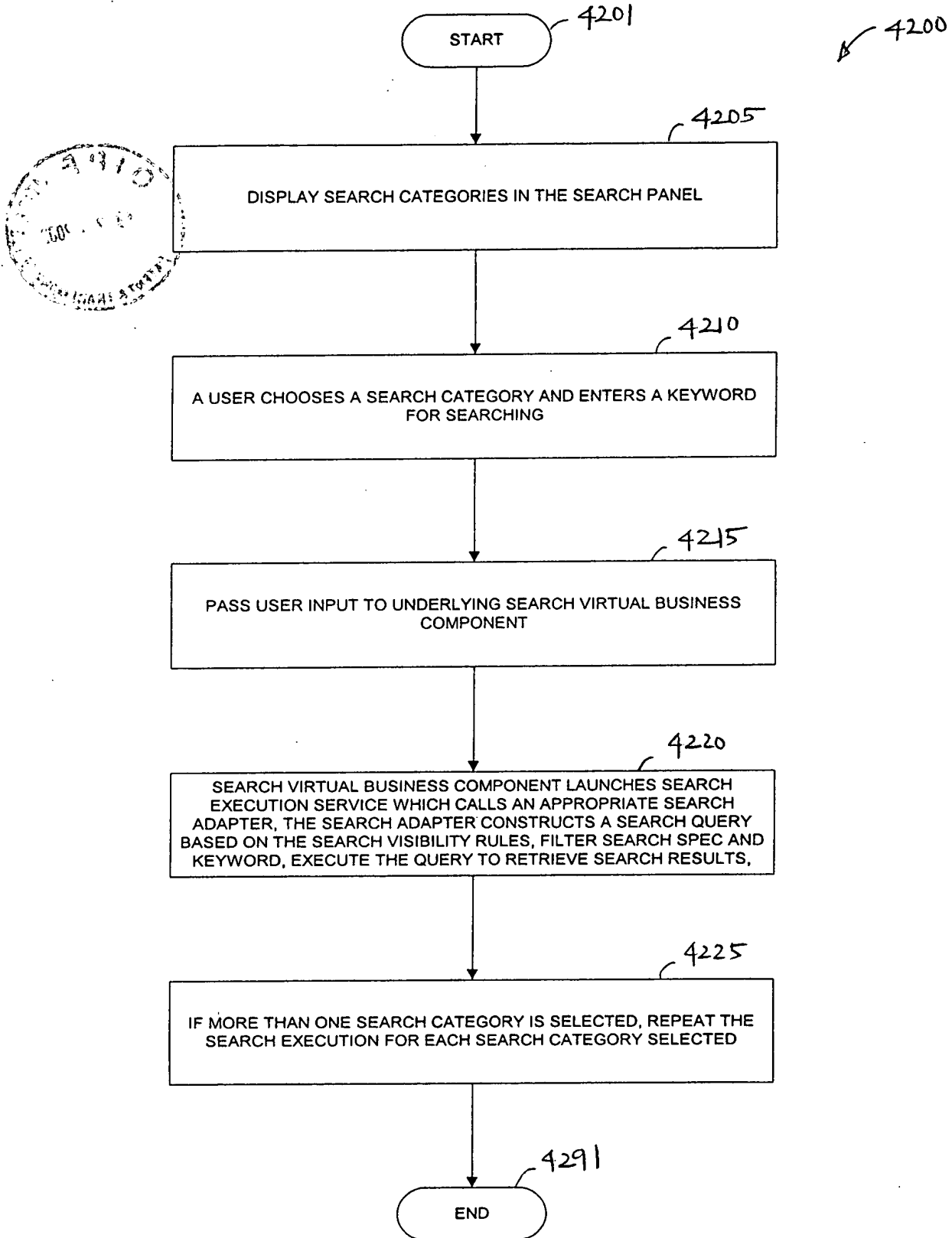
4000

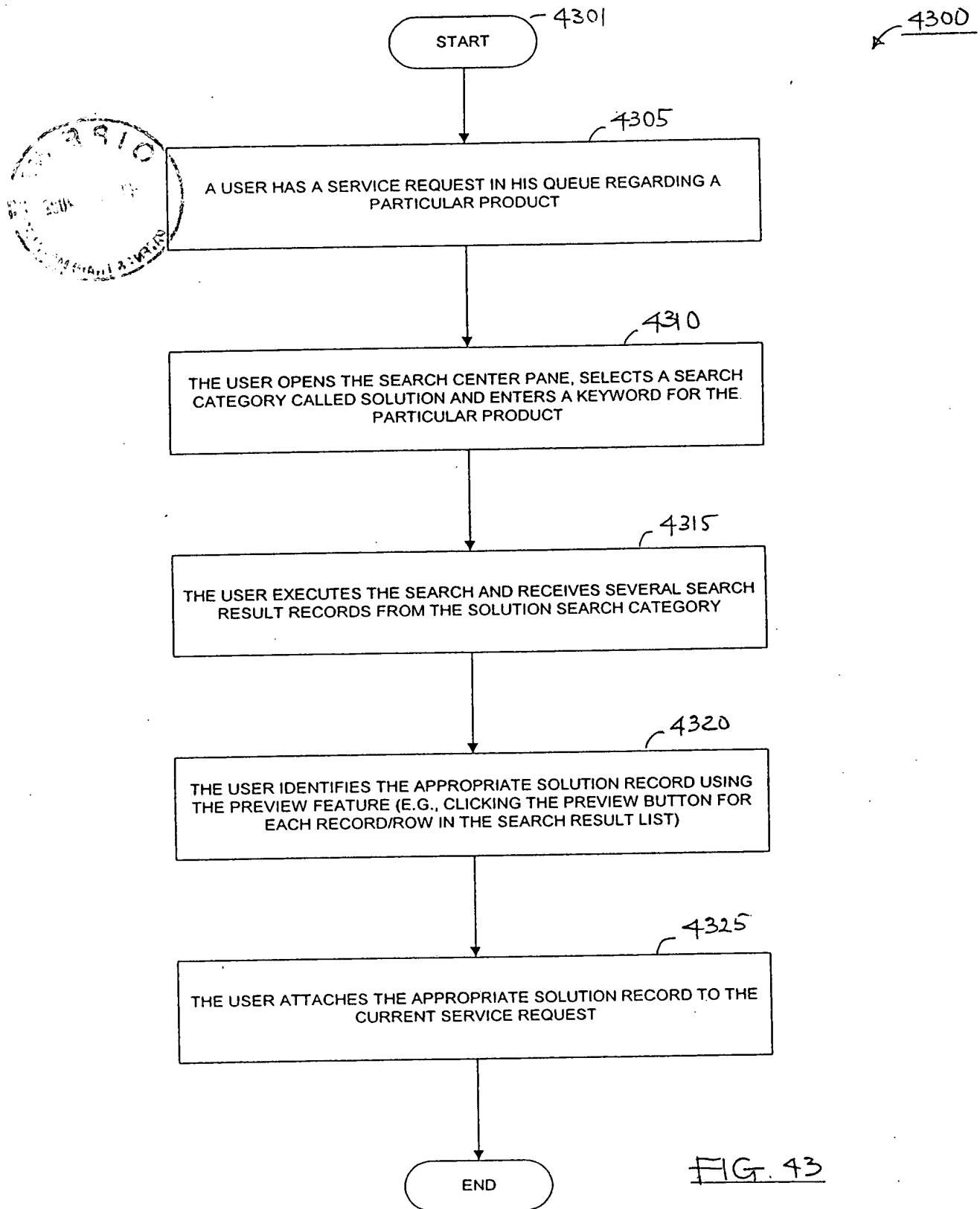
FIG 40



4100

FIG. 41





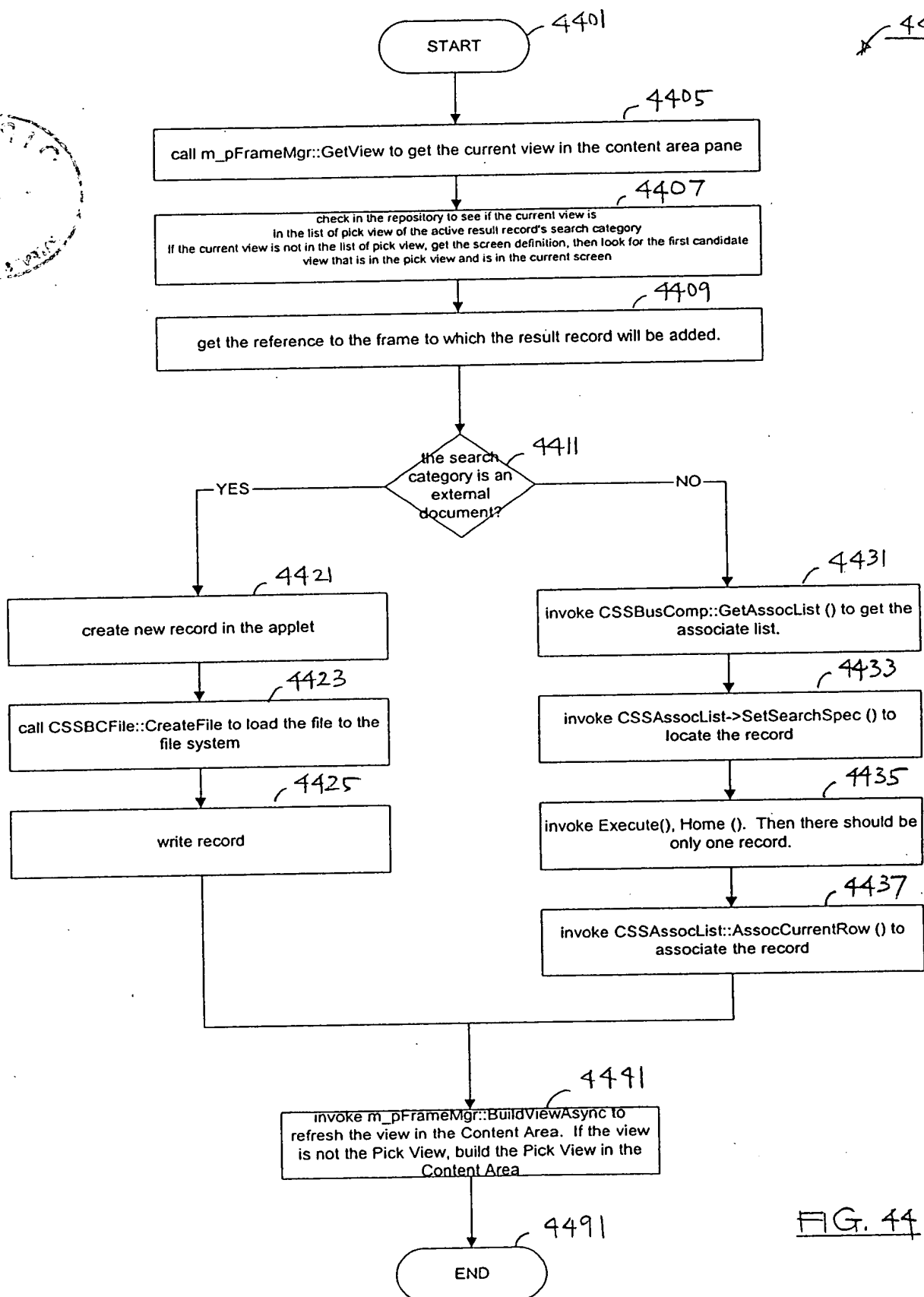


FIG. 44

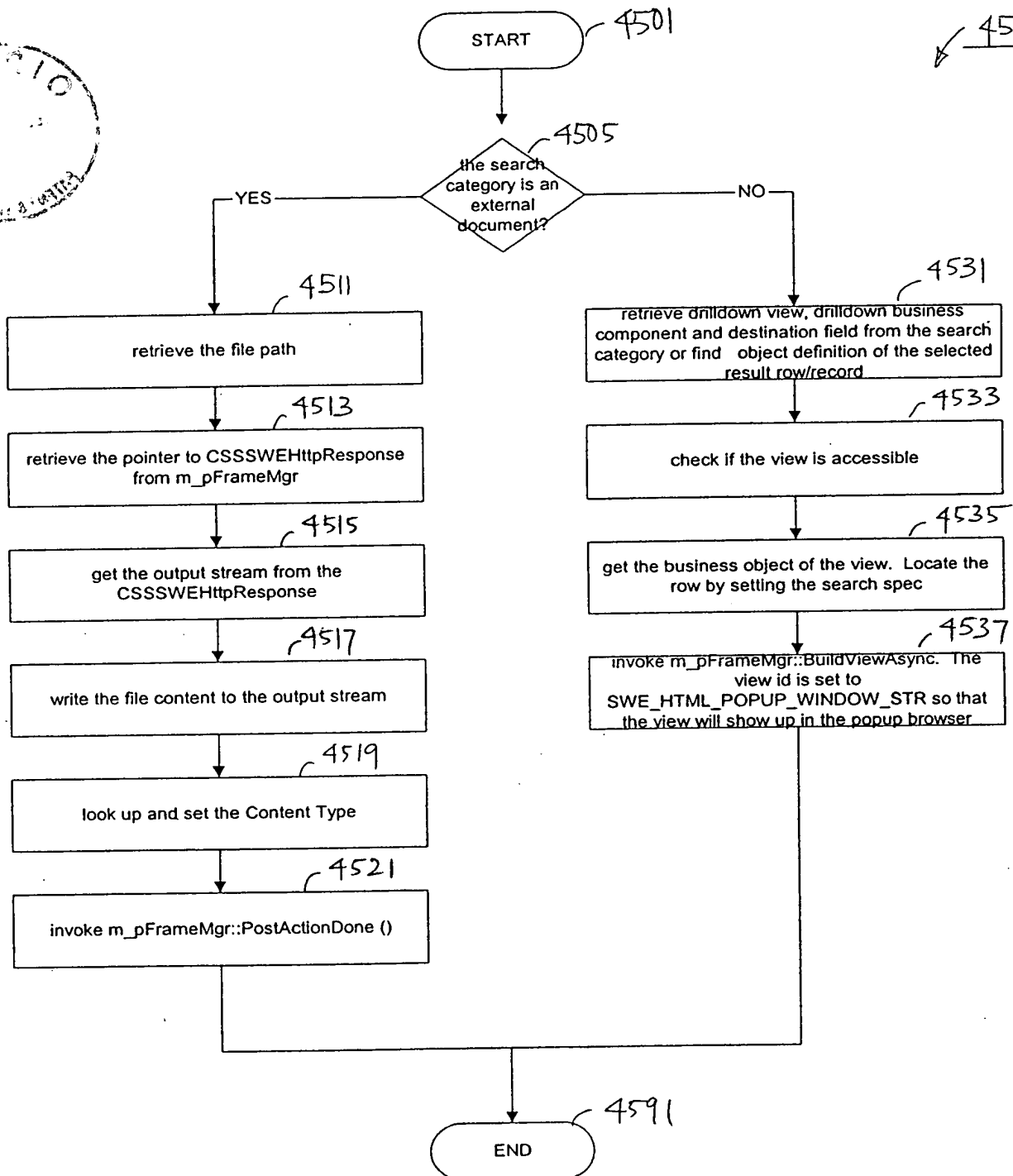


FIG. 45





4600

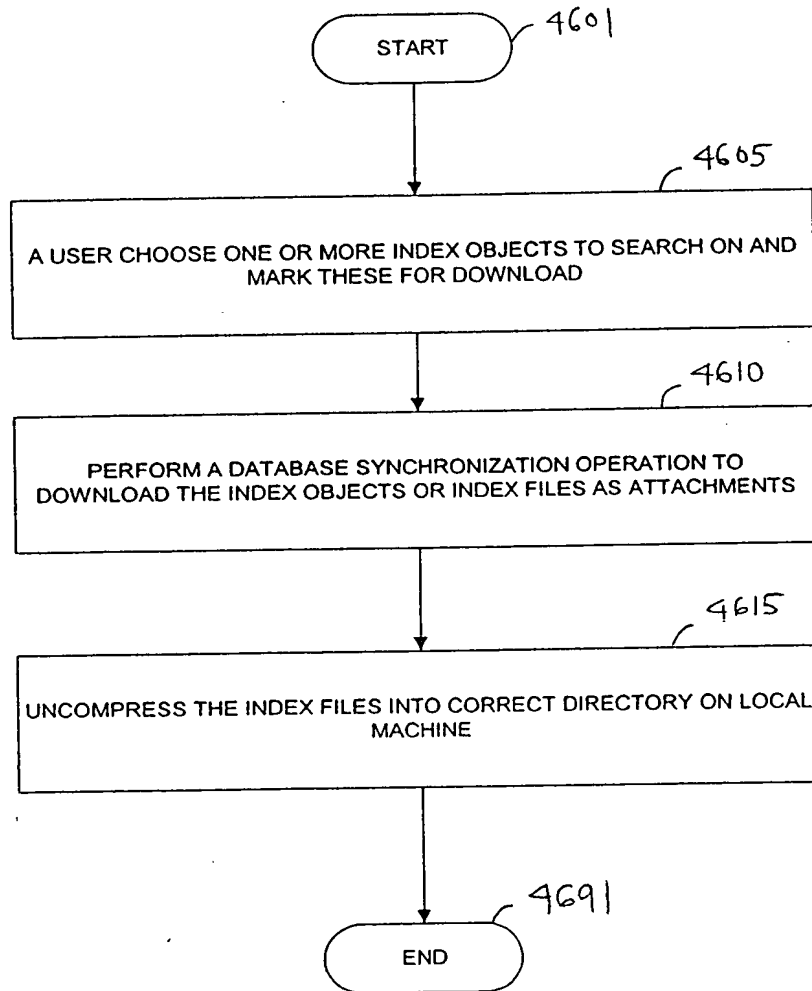


FIG. 46

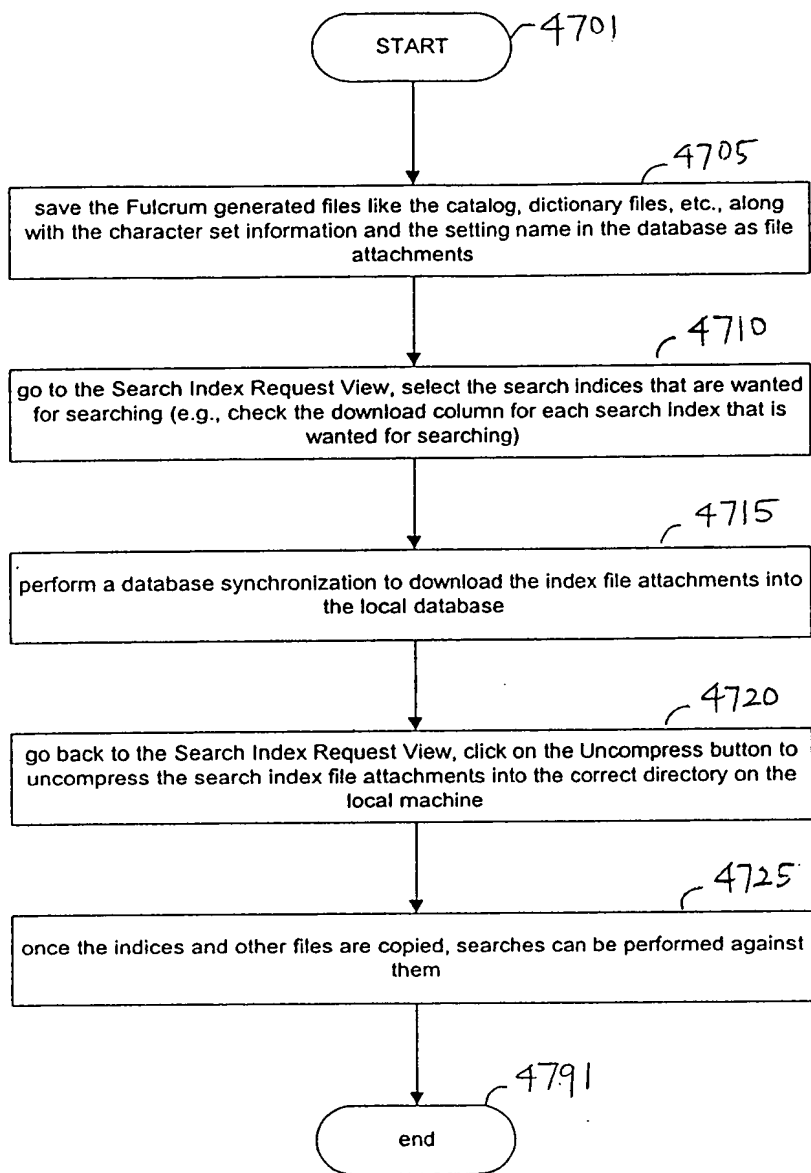


FIG. 47



4800

Global Call Center - Microsoft Internet Explorer

http://localhost:8080/start.htm

Auction Administration | Interactive Designer | SmartScript Administration | Application Administration | Delegated Admin | Communications Admin

Index Request

Search Indexes:

Search Index Request

Download Category Index Exists Index Size (KB) Save

<input checked="" type="checkbox"/>	Product	Product	<input checked="" type="checkbox"/>	21	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Solution (Call Center)	Solution	<input checked="" type="checkbox"/>	38	<input type="checkbox"/>
<input type="checkbox"/>	Literature	Literature	<input type="checkbox"/>	9	<input type="checkbox"/>

FIG 48



4900

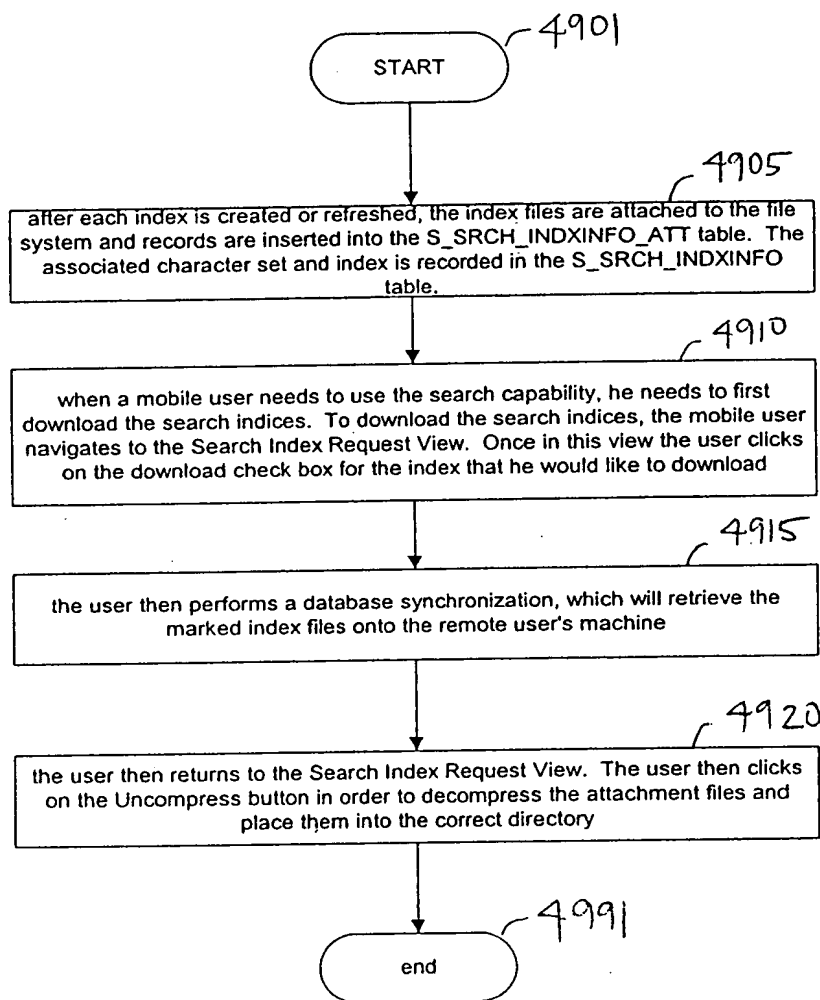


FIG. 49